

The National Provider Identifier is mandated to be used on electronic claims on and after May 23, 2008. ODJFS will deny electronic claims that are missing an NPI in the billing loop on the 837 electronic claim transactions. Although the legacy ID is not required, ODJFS will continue to accept claims that contain both the NPI and legacy ID in the billing loop of the electronic claim until further notice.

To support successful NPI implementation, for a limited time, Ohio Medicaid is providing claim-specific explanation of benefits (EOB) information regarding system edits of Medicaid provider and NPI numbers submitted in 837 EDI-format transactions. Providers may find such EOBs on posted remittance advice documents during the dual identifier period. Remittance advice documents are available at the following Web site:

<https://medicaidremit.ohio.gov/>.

Please carefully review the NPI-related EOBs that post on your claims during this time and take actions as indicated. As NPI implementation progresses, the disposition of certain edits are expected to change and will affect claim payment. Ohio Medicaid will periodically update text associated with EOBs with instructions and comments relevant to NPI implementation issues specific to your submitted claims. Please refer to this Web page frequently for updates regarding the disposition of NPI-related adjudication.

EOB	DESCRIPTION
1000	The location number on this nursing facility claim does not match the Medicaid Provider Number on file with Ohio Medicaid. Please verify that your facility's Medicaid Provider Number matches your facility's location number. Future claims may be denied if a match between the submitted NPI and Medicaid Provider number cannot be verified with the location number.
1001	The combination of Medicaid Provider Number and NPI submitted on the claim for the attending provider does not match the combination on file with Ohio Medicaid. Please verify that the submitted NPI and Medicaid Provider Number identify the same individual or entity provider. Future claims may be denied for failure to match the submitted NPI with a Medicaid Provider Number on file. <b>If you have questions please call the Ohio Medicaid Provider Call Center at 1-800-686-1516.</b>
1002	The combination of Medicaid Provider Number and NPI submitted on the claim for the operating provider does not match the combination on file with Ohio Medicaid. Please verify that the submitted NPI and Medicaid Provider Number identify the same individual or entity provider. Future claims may be denied for failure to match the submitted NPI with a Medicaid Provider Number on file. <b>If you have questions please call the Ohio Medicaid Provider Call Center at 1-800-686-1516.</b>
1003	The combination of Medicaid Provider Number and NPI submitted on the claim for the rendering provider does not match the combination on file with Ohio Medicaid. Please verify that the submitted NPI and Medicaid Provider Number identify the same individual or entity provider. Future claims may be denied for failure to match the submitted NPI with a Medicaid Provider Number on file. <b>If you have questions please call the Ohio Medicaid Provider Call Center at 1-800-686-1516.</b>
1004	The combination of Medicaid Provider Number and NPI submitted on the claim for the referring provider does not match the combination on file with Ohio Medicaid. Please verify that the submitted NPI and Medicaid Provider Number identify the same individual or entity provider. Future claims may be denied for failure to match the submitted NPI with a Medicaid Provider Number on file. <b>If you have questions please call the Ohio Medicaid Provider Call Center at 1-800-686-1516.</b>
1005	The pay-to provider must be identified by the NPI number and no NPI number for the pay-to provider was submitted on the claim. Future claims submitted without an NPI for the pay-to provider may be rejected (without processing) or denied. Please submit a valid NPI for the pay-to provider.
1007	The rendering provider must be identified by the NPI number and no NPI number for the rendering provider was submitted on the claim. Future claims that require identification of a rendering provider may be denied if the NPI is missing. Please submit a valid NPI for the rendering provider.
1009	The attending provider must be identified by the NPI number and no NPI number for the attending provider was submitted on the claim. Future claims that require identification of an attending provider may be denied if the NPI is missing. Please submit a valid NPI for the attending provider.
1011	The referring provider must be identified by the NPI number and no NPI number for the referring provider was submitted on the claim. Future claims that require identification of a referring provider may be denied if the NPI is missing. Please submit a valid NPI for the referring provider.
1013	The operating provider must be identified by the NPI number and no NPI number for the operating provider was submitted on the claim. Future claims that require identification of an operating provider may be denied if the NPI is missing. Please submit a valid NPI for the operating provider.
1015	The NPI submitted in the Pay-to Provider field is invalid because it failed the check-digit algorithm. The invalid NPI was processed and returned as submitted. Please check this NPI for accuracy. Future claims may be rejected (without processing) or denied for an invalid pay-to provider NPI.
1016	The NPI submitted in the Rendering Provider field is invalid because it failed the check-digit algorithm. The invalid NPI was processed and returned as submitted. Please check this NPI for accuracy. Future claims may be denied for an invalid rendering provider NPI.
1017	The NPI submitted in the Attending Provider field is invalid because it failed the check-digit algorithm. The invalid NPI was processed and returned as submitted. Please check this NPI for accuracy. Future claims may be denied for an invalid attending provider NPI.
1018	The NPI submitted in the Referring Provider field is invalid because it failed the check-digit algorithm. The invalid NPI was processed and returned as submitted. Please check this NPI for accuracy. Future claims may be denied for an invalid referring provider NPI.

1019	The NPI submitted in the Operating Provider field is invalid because it failed the check-digit algorithm. The invalid NPI was processed and returned as submitted. Please check this NPI for accuracy. Future claims may be denied for an invalid operating provider NPI.
1020	The NPI submitted on the claim is on file with Ohio Medicaid as a secondary ID. A secondary ID is allowed only for identification of the Pay-To Provider on Hospital claims submitted to Ohio Medicaid directly from Medicare. Please submit only the Primary NPI to identify rendering, referring, attending or operating providers. Future submission of a secondary ID for providers other than the pay-to provider may result in claim denial.
1021	The NPI submitted for the Pay-To Provider is on file with Ohio Medicaid as a secondary ID. The secondary ID is allowed only on hospital claims that are received by Medicaid directly from the Medicare Intermediary. Future claims billed directly to Medicaid with an NPI other than that on file with Ohio Medicaid as the Primary ID may be denied.
1027	Ohio Medicaid Provider Number 9111115 was submitted on the claim and no NPI was submitted for the provider. The Provider Number 9111115 may not be recognized by the claim payment system and this claim may deny. Please submit the NPI of this provider on all future claims.
1028	The Pay-To Provider identified on this claim is an atypical provider who previously reported an NPI to Ohio Medicaid. Because an NPI was previously reported, Ohio Medicaid expects the provider to submit claims with the reported NPI. This error may result in denial of future claims.
1029	The Rendering Provider identified on this claim is an atypical provider who reported an NPI to Ohio Medicaid. Because an NPI was reported, Ohio Medicaid expects the provider to submit claims with the reported NPI. This error may result in denial of future claims.
1030	The Attending Provider identified on this claim is an atypical provider who previously reported an NPI to Ohio Medicaid. Because an NPI was previously reported, Ohio Medicaid expects the provider to submit claims with the reported NPI. This error may result in denial of future claims.
1031	The Referring Provider identified on this claim is an atypical provider who previously reported an NPI to Ohio Medicaid. Because an NPI was previously reported, Ohio Medicaid expects the provider to submit claims with the reported NPI. This error may result in denial of future claims.
1032	The Operating Provider identified on this claim is an atypical provider who previously reported an NPI to Ohio Medicaid. Because an NPI was previously reported, Ohio Medicaid expects the provider to submit claims with the reported NPI. This error may result in denial of future claims.
1033	The dates of service submitted on the claim are not within the begin and end dates associated with the Pay-To Provider NPI on file with Ohio Medicaid. Please verify that the correct NPI was submitted for the claim dates of service. This error may result in denial of future claims.
1034	The dates of service submitted on the claim are not within the begin and end dates associated with the Rendering Provider NPI on file with Ohio Medicaid. Please verify that the correct NPI was submitted for the claim dates of service. This error may result in denial of future claims.
1035	This is a Nursing Facility claim and the provider location number was not submitted. The location number is required to verify the unique NPI and Ohio Medicaid Provider Number match. This error may result in denial of future claims.
1037	The combination Ohio Medicaid Provider Number and NPI for the Pay-To Provider submitted on the claim do not match the combination on file with Ohio Medicaid. Future claims may not be adjudicated and may be returned in an 824 transaction if Ohio Medicaid cannot verify the Pay-To Provider. <b>If you have questions please call the Ohio Medicaid Provider Call Center at 1-800-686-1516.</b>
1038	The Pay-To Provider Ohio Medicaid Provider Number was not submitted on this claim. This number is required until further notice. Please submit both your NPI and your 7-digit Ohio Medicaid Provider Number at this time.
1039	The Rendering Provider Ohio Medicaid Provider Number was not submitted on this claim. This number is required until further notice. Please submit both your NPI and your 7-digit Ohio Medicaid Provider Number at this time.
1040	Ohio Medicaid has more than one NPI associated with the submitted Ohio Medicaid Provider Number. The Ohio Medicaid Provider Number was verified by matching the claim dates of service to a unique NPI beginning and ending date span.
1041	The rendering provider number is associated on our files as a group (entity) provider. The rendering provider must be an individual. Please submit the provider number of the individual provider who rendered the service(s) billed.