

**ODJFS Methods for the  
Independent External Quality Review  
Data Quality Measure**

**For the Covered Families and Children  
(CFC) and the Aged, Blind, or Disabled  
(ABD) Managed Care Programs**

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**For the Provider Agreement effective through June 30, 2008**

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**Issue Date: August, 2007**

## **Medical Record Submittal Rates**

*The percentage of requested records for a study conducted by the External Quality Review Organization (EQRO) that are submitted by the managed care plan.*

**Numerator:** The number of submitted medical records.

**Denominator:** The number of requested records adjusted as follows: If no medical record is submitted, the EQRO will search encounter data to determine if the member had an encounter during the time period covered by the study. If there is an encounter with a physician for the member, then the requested record will be included in the denominator. However, if there is no encounter with a physician for the member, then the requested record will be excluded from the denominator.

**Data Source:** Submitted medical records and encounter data.

**Report Periods:** Results finalized during SFY 2008