

Ohio Department of Job and Family Services
Office of Ohio Health Plans
Bureau of Long Term Care Facilities

Mission:

As the primary payer of Long Term Care Facilities we administer a facility-based Medicaid Long term Care program, balancing access, quality, and cost, providing reimbursement to and ensuring compliance by providers in support of the full continuum of our customers' needs.

Vision:

Dedicated to becoming the premier state by pursuing the highest possible quality of life for the resident population through efficient and innovative service delivery, while continuously improving our purchasing strategies.

Guiding Principles:

The Bureau of Long Term Care Facilities strives to work within a culture that *promotes initiative*, fosters mutual respect, and develops personnel through *coaching* and *mentoring*.

The BLTCF seeks to accomplish its mission and move toward its vision within framework of *objective decision making*, *consistency*, *fiscal responsibility*, and *stewardship*. This framework includes *applying the value purchasing model*, using *process improvement techniques*, fostering *teamwork* with all its *internal* and *external* partners, and recognizing the needs for continual *program innovation*.

It is important to the BLTCF to ensure *communication* and *data integrity*, use *cutting edge technology*, provide *proactive administrative support* to all branches of government, and *integrate* its *program* with the rest of Ohio Medicaid program and the state's health and social service networks.

BLTCF's fundamental core values are belief in *human dignity*, maintaining standards of *personal accountability*, *ethical* conduct, and *integrity*, an use of a *pragmatic* approach.