

Ohio Public Children, Adult and Family Services System

Strategic Plan 2002-2004

Wants and Offers

The Guiding Group was asked what their WANTS (outcomes) were regarding the strategic planning session. This is what they had to say:

- A viable plan that is actually used;
- A unified plan that we can agree on;
- A comprehensive plan tempered by reality with staying power and operational strength;
- A plan which specifically embraces strategies and goals for kinship care;
- A plan that promotes action steps for access to cross-system resources by front-line workers;
- A plan that recognizes that we have a private sector which makes significant contributions and it is becoming more difficult to make any contribution at all;
- A plan that is proactive and forward looking;
- A plan that recognizes that we are here to serve children and their interests and provide hope for kids;
- A written action plan with realistic and attainable steps, time frames and cost analysis;
- A plan that has an impact on helping children and families in their communities and is supported by stakeholders;
- A plan with time frames that are consistent with other activities e.g., budget cycle;
- A plan that recognizes that we are all in this together and it will take everyone working together to provide services to Ohio's children, adults, and families;
- A viable, doable, sustained, proactive, dynamic, flexible and realistic plan;
- A plan that builds on strength, is customer focused and prioritized with clear direction;
- A plan that is coordinated in vision and implementation at state and county levels and demands best practice;
- A plan that is developed with the needs of the department and children, families and adults in mind;
- A plan that takes advantage of the data available across all systems;
- Everyone in the Guiding Group speak up for diverse opinions;
- The guiding group members make new and strengthen old relationships.

Guiding Group members were asked what OFFERS (commitments) they were willing to make to realize their WANTS regarding the strategic plan. This is what the Group members had to say:

- Respect everyone's opinions and be open minded;
- Be honest;

- Offer expertise, knowledge and skills;
- Focus;
- Develop and support a fully integrated high quality system of care for children, adults and families;
- Be on time and here for three days;
- Fully participate in the process;
- Integrate into existing systems;
- Use our unique perspectives as a lens for the process;
- Demonstrate a willingness to give up something if necessary;
- Energy and true commitment;
- Assure best practice for kids and adults;
- Ask for clarification and participate fully;
- believe that the process can work;
- Challenge when things are too big, unrealistic and unattainable and make sure we are all accountable to the plan;
- Offer to communicate the plan at the local level;
- Identify how technology and data can contribute to the decision making process;
- Maintain a clear focus on children and families and commit to follow-through with implementation of the plan.