



Letter from the Director

Ohio's Medicaid program would be unable to function without a wide array of highly qualified and dedicated health care providers. Medicaid providers are extremely diverse ranging from independent home care providers and independent family practitioners to large hospitals and nursing facilities. However, all Medicaid providers are subject to certain requirements in order to enroll – or renew their enrollment - as

Medicaid providers. This month's newsletter focuses on Medicaid provider enrollment and maintenance and how MITS will positively impact Ohio's Medicaid provider community. Below are some of the specific features and benefits of the new MITS Provider Enrollment System.

-John Corlett, Ohio Medicaid Director

How MITS will improve Provider Enrollment into Ohio Medicaid

Provider enrollment will improve dramatically when MITS is implemented. The current paper processes will be replaced with online enrollment via the MITS Web Portal. Enrollment through the Web Portal will be quick and easy for providers. When providers submit enrollment applications via the Web Portal, they will receive an Application Tracking Number (ATN). Users will be reminded to keep the ATN because it will be needed to check the status of applications. If any documents are required to be submitted with the application, they can either be submitted electronically or faxed. These changes will mean that providers will be able to obtain Medicaid provider numbers much more quickly and be able to begin billing Medicaid sooner for services to Medicaid consumers.

Once a provider application is in the system, ODJFS staff will be able to view it in an electronic format alongside the supporting documents submitted with it. This will make applications easier to access, track and approve. The new system will replace the old technology that did not allow us to store information electronically, so provider applications were stored in their paper form and CDs which was staff and resource intensive. MITS will now store provider enrollment documentation all in one place saving time and resources.

The entire process will be streamlined, user friendly and will make provider enrollment a much more efficient process.

Frequently Asked Questions About Provider Enrollment

Q: Do all providers have to enroll through MITS?

A: Providers, including Long Term Care (LTC) Providers, will enroll through MITS. Enrollments will be completed on the Web Portal and documents required with the application will be uploaded or faxed. Using the Web Portal will expedite the enrollment process, the provider will obtain a provider number more quickly than it currently takes to obtain a provider number and, therefore, be paid more quickly for services provided to Medicaid consumers.

Q: Why is the Application Tracking Number (ATN) important?

A: The ATN is the number used to track a provider application. This number is used by providers for checking the status of the application or completing coversheets used for submitting required documents. Using the ATN ensures that the correct application can be located and that any documentation sent by the provider is stored with the correct application.

Features and Benefits of MITS Provider Enrollment

Feature	Benefits
Web Portal entry of applications	<ul style="list-style-type: none"> • Provider applications and attachments will be submitted via the web portal • Providers can delegate system access to their office staff • Uploading or faxing documents saves mailing costs • Updates to applications are easy to complete
Application tracking	<ul style="list-style-type: none"> • An Application Tracking Number (ATN) is issued when an enrollment is completed • Allows providers to quickly check the status of an application by using the ATN • Cover sheets containing the ATN are used when uploading or faxing documents to ensure they are linked to the correct application
Automated work flow for processing applications	<ul style="list-style-type: none"> • Facilitates and expedites review and approval/denial of applications • Quality checks are built into the process • Links to the National Provider Identifier (NPI) data base and State Licensure Board expedite processing
Supports multiple application types	<ul style="list-style-type: none"> • Provider enrollments for different provider types will be completed through work flows tailored to each provider type • Automatic system generation of letters such as Welcome Letters or Change in Information

MITS Go Live Date Changed

On April 15, in his testimony to the Ohio General Assembly, ODJFS Director Lumpkin announced the MITS Implementation date is December 15, 2010. The implementation date represents the commitments ODJFS and EDS, our MITS vendor partner, make to be sure MITS is successfully implemented for ODJFS and Ohio's Medicaid community. Throughout MITS implementation, ODJFS will continue to undertake various cost management initiatives and maintain the highest possible levels of service to the Medicaid community.

Looking for more?

For past newsletter issues, FAQs, and more information about the Medicaid Information Technology System, log on to the ODJFS Web site:
<http://jfs.ohio.gov/mits/info.stm>