

Ohio Electronic Child Care (Ohio ECC) Provider Informational Session

Questions and Answers

Thursday, September 22, 2011 10:30-12:00 pm

Q. What about providers who pick up and drop off children or transport them to and from school?

A. The caretaker or designee can come to the program and complete a previous check in or previous check out for these times. A previous check in or previous check out can be recorded during the back swipe period for care received during the back swipe period, the current week plus the two previous weeks, using the point of service (POS) device and the swipe card.

Q. Can the child keep the card in their backpack?

A. Yes.

Q. When it comes to authorized hours is it still a daily amount of hours or is it a total weekly amount? If it is daily what if they come more hours than authorized that day?

A. The category of authorization is a weekly total broken down into 4 categories: Hourly (less than 7 hours), Part time (7-24.9 hours) Full time (25 to 60 hours) and Full Time Plus (more than 60 hours). The category of authorization that is assigned to a specific child is determined at the count level based on the qualifying activity and need of the caretaker (parent).

Q. How does this new system establish eligibility for children enrolled and how does system know which daycare or which provider it is enrolled to specifically?

A. Eligibility information is entered at the county level using the JFS 01138. The eligibility and authorization (EA) system determines the caretakers eligibility from the information entered into the system. The caretaker is still responsible for informing the county which provider will be used. The county worker authorizes the child to that specific provider using the EA system. The EA system sends information to the Ohio ECC system that providers can view on the Provider Website (PWeb).

Q. Will 350MHZ work through the Ethernet cable?

A. Yes

Q. I'm a little confused on the ID and password or the PWeb. Is this a different one that we already have applied for when the state initially took over?

A. The User ID used to log into the PWeb is the same User ID used to log into the CCIDS Provider Portal. The password used the first time to log into the PWeb is your 5 digit zip code. You will be prompted to change your password after your first log in.

Q. What if you have a child who leaves one child care center and comes to your site, how do you validate the swipe card to your site?

A. A child must be authorized at a specific provider location by the county for the swipe card to work in the POS device at that location. If the child is authorized at two locations, the same swipe card can be used at both locations.

Q. Does the co pay amount listed on the PWeb show what the caretakers pay for the week?

A. Yes, the co-pay amount displayed is the weekly co-pay. The co-pay is assigned by child by authorization.

Q. If a child is sick, is that still counted as an absence?

A. An absent day can be claimed by the Provider using the PWeb if a child was scheduled to be in attendance for a day but was not present. If the child attends the program for a period of time and becomes ill and goes home, that day cannot be claimed as an absent day because the child was in attendance for a portion of the day.

Q. Please tell me how to print this slide show since there is so much info I could use for reference later.

A. The power point presentation can be printed from the CCIDS web site <http://www.jfs.ohio.gov/cdc/childcare.stm>

Additionally, the presentation was emailed to all pilot providers.