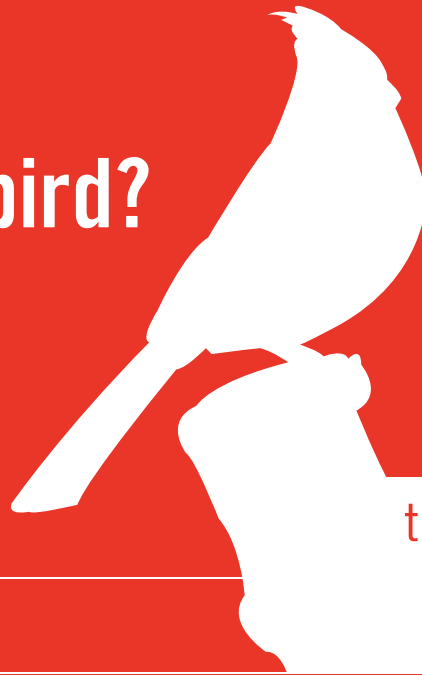


have you **heard** about **the bird?**

**OHIO CSPC**  
P.O. Box 182807  
Columbus, Ohio 43218-2807

have you **heard**  
about **the bird?**



the bird is the word  
on **child support**

In an effort to improve our services to you, we now offer **two great ways** for you to receive your child support payments faster!

## Ohio e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> Card or Direct Deposit



**sign up today –  
enrollment is guaranteed!**

- » Complete the enrollment form
- » Mail it back to us – **no postage required**
- » You will be enrolled in about three weeks

For questions contact your county CSEA or call CSPC Customer Support toll free at **1-888-965-2676**.

### benefits

- » **Faster** access to your money
- » **No check cashing fees**
- » **No worries** about lost or stolen checks
- » **Guaranteed** enrollment – **no credit check**
- » Use your money where you want, **anytime you want**
- » The Ohio e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> is **accepted at millions of locations worldwide**
- » With Direct Deposit money goes **directly** into your bank account



The e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> is issued by Comerica Bank. ACS is an authorized representative of Comerica Bank.

The Ohio e-QuickPay<sup>SM</sup> Debit  
MasterCard<sup>®</sup> Card and Direct Deposit

# fact sheet

The Ohio Department of Job and Family Services (ODJFS) is offering a new way to receive child support payments. Custodial parents who now receive paper checks can receive payments through Direct Deposit or an Ohio e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup>.

## frequently asked questions

### » WHAT IS THE DIFFERENCE BETWEEN DIRECT DEPOSIT AND OHIO e-QUICKPAY<sup>SM</sup> DEBIT MASTERCARD<sup>®</sup>?

With Direct Deposit your payments are deposited in your bank account. With the Ohio e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> your payments are accessed by using your card.

### » WHAT DO I NEED TO DO TO ENROLL IN DIRECT DEPOSIT OR OHIO e-QUICKPAY<sup>SM</sup>?

Complete the enclosed enrollment form and mail it back. No postage necessary. **Enrollment is guaranteed!**

### » WHY CHOOSE OHIO e-QUICKPAY<sup>SM</sup> OR DIRECT DEPOSIT?

When payments are sent electronically they get to you **faster and safer**. Both options save you money by eliminating check cashing fees and avoiding a wait for mail delivery.

**TOLL FREE OHIO e-QuickPay<sup>SM</sup> CUSTOMER SERVICE  
IS AVAILABLE 24/7 – CALL 1-800-503-1283**  
For any other child support question contact your county CSEA.

## what you need to know about using Direct Deposit

Direct Deposit works just as if you deposited your check but with no trip to the bank and no bank fees. You can be assured your payment will be deposited automatically after the state receives payment for your case. In addition, you will have a record of your deposit on the statement you receive from your financial institution.

## how to use the e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup>

Your e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> is more convenient than cash or checks and can be used anywhere a MasterCard<sup>®</sup> debit card is accepted.

### to make purchases

Present your card when paying. The money is automatically deducted from your balance.

### to get cash

There are several ways to get cash:

#### » FROM A TELLER AT A BANK

- » Give your card to a teller in a bank displaying the MasterCard<sup>®</sup> brand mark.
- » There is **no charge** to you to get cash at a bank displaying the MasterCard<sup>®</sup> brand mark.

#### » CASH BACK WITH A PURCHASE

- » Many retailers that accept Maestro<sup>®</sup>, particularly grocery stores, will give cash back with **no fee** when you make a purchase with a debit card and use your PIN.

#### » ATMS

- » You can use any ATM that has the MasterCard<sup>®</sup>, Maestro<sup>®</sup> or Cirrus<sup>®</sup> brand mark.
- » There is a **\$0.75 transaction fee** for all ATM withdrawals.
- » There is a **\$0.40 transaction fee** for all ATM balance inquiries.
- » Some ATMs also surcharge.

### Fifth Third Bank

Ohio e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> cardholders can use Fifth Third Bank ATMs without a surcharge. The \$0.75 withdrawal transaction fee and \$0.40 balance inquiry fee will be charged. Fifth Third Bank, Member FDIC, Fifth Third is a registered trademark of Fifth Third Bankcorp.

## use your money where you want, anytime you want!

The Ohio e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> is accepted at millions of locations worldwide that accept MasterCard<sup>®</sup> debit cards and gives you access to cash at over 892,000 ATMs. You can get cash back with purchases at many businesses that accept Maestro<sup>®</sup>, like grocery stores. **You can count on using your Ohio e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> for all your purchases as long as you have a balance on your card.**

**The Ohio e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> is accepted everywhere a MasterCard<sup>®</sup> debit card is accepted. You can use your card at:** Grocery Stores, Clothing Stores, Office & School Supply Stores, Restaurants, Discount Stores, Department Stores, Home Furnishing Stores, Gas Stations, Drug Stores and Pharmacies, Doctors Offices and ATMs.

**YOUR CARD CAN BE USED WHEREVER YOU SEE THESE MASTERCARD<sup>®</sup> BRAND MARKS:**



[www.e-QuickPay.com](http://www.e-QuickPay.com) for information about e-QuickPay<sup>SM</sup>

The e-QuickPay<sup>SM</sup> Debit MasterCard<sup>®</sup> is issued by Comerica Bank. ACS is an authorized representative of Comerica Bank.